

Administrative Progress



John W. Hurt
Deputy Executive Director



Frank Barbee
General Counsel



Patricia Bobo
*General Manager,
Finance*



Jeffrey Bond
*General Manager,
Purchasing*



Duane Walker
*General Manager,
Operations*

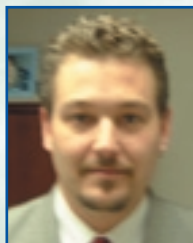
- The Commission retained its status as a standard performing housing authority. The Commission became a standard performing public housing authority for the first time in 1997 after being on HUD's troubled list for 18 years.
- DHC announced its intention to function as a "public body corporate" in accordance with state law. Separation has been delayed due to litigation.
- DHC implemented the Creative Computer Solutions (CCS) giving the Commission a fully integrated financial management software package.
- The Commission began generating monthly financial reports on a Generally Accepted Accounting Principles basis.
- The Commission improved customer service through centralized rent collection and restructured site personnel functions.
- The Commission developed Standard Operating Procedures for all key program areas.
- DHC implemented PHAS (Public Housing Assessment System) and SEMAP (Section Eight Management Assessment Program) monthly reporting systems.
- "Open House" interviews were held to streamline the resident selection process for seniors.
- DHC Operations, Maintenance and Program Planning staff participated in all day training sessions designed to improve telephone etiquette and communications between DHC and residents.
- Operations initiated a "Resident Info Line" to improve communications with residents.
- DHC negotiated an agreement with Comcast Cable to provide reduced-price cable for public housing residents.



John Nelson, Jr. addresses business group
at Midnight Basketball Program Fundraiser



Lida Glover, resident at
Sheridan II, with **John W. Hurt**,
Deputy Executive Director



David Bryant
*General Manager,
Management Information
Systems*



Carolyn Sistrunk
*General Manager,
Management Analysis
and Planning*



Mildred Singleton
*General Manager,
Administrative Services*



Cornel Clarke
*Assistant General Manager,
Maintenance*

Detroit Housing Commission Web Page

